

08/10/2020

Customer Relation Department

More flexibility for all Royal Air Maroc customers

Royal Air Maroc always brings more flexibility to its commercial measures, by lifting all the conditions for changing or modifying tickets. The company is now making all of its tickets fully flexible regardless of the fare paid or the destination chosen. Royal Air Maroc customers can therefore plan their trips with complete peace of mind.

Royal Air Maroc is pleased to inform you that all customers have the possibility to:

- ⇒ Change freely the date of departure and the destination as many times as desired without penalties before the departure:
 - No restriction on destination, issue date or travel date (a tariff difference may apply in some cases)
 - This change takes effect immediately and concerns both tickets already issued and new issues.
- ⇒ For passengers who don't have visibility on their travel date, a voucher can be issued. The validity of the travel vouchers is 12 months and it is possible to get cash refund at the end of the validity period if the voucher is not used

The flight program for the period beyond October 11 is now available on the website www.royalairmaroc.com, you can also contact our call center or travel agencies.

Provisions applicable in the COVID 19 context, they be updated according to the evolution of the situation.